



12021 Ironbridge Road • Chester, Virginia  
 Phone: 804.796.3632 • Fax: 804.748.5851  
 play@westchesterpetresort.com

Monday – Friday 7:00AM – 7:00PM  
 Saturday 8:00AM – 5:00PM • Sunday 10:00AM – 5:00PM  
 Closed ALL major holidays

# Kitty Kat Boarding

Our feline guests are kept at Chester Animal Clinic to keep them in as much as a quiet environment as possible. They do stay in cages where we provide their litter box, bowls for food and water, as well as Prescription Feline Purina dry EN, fresh water as needed and maid services as necessary. If your cat is on a special diet please have it pre-packaged per feeding and labeled accordingly with your pet's name and whether it is a AM or PM feeding. We do have 4 cage sizes available to choose from Small, Medium, Large and X-Large. Multi-cat families that would like for their cats to board together may only reserve the Large and X-Large cages. **Space is limited so we recommend you book well advance in the summer time and before all major holidays.**

**All of our prices are per night:**

- Small Cage: \$13.50
- Medium Cage: \$14.25
- Large Cage: \$15.00
- X-Large Cage: \$16.00

*For check-outs after 12:00PM (NOON) there is an Extended Stay charge of \$7.50*



**\*\*\* Pricing subject to change without notice \*\*\***

**\*\*\* Our vaccines/medical services standards are higher then most veterinarians and boarding facilities \*\*\***

To ensure that all of our feline boarding guests are healthy we require the following vaccines/medical services:

	<p><b><u>Strictly Indoor Cats</u></b></p> <p>1 and/or 3 year Rabies Vaccine          1 year FVRCP-C Vaccine          6 months <i>negative</i> Fecal Exam          Proof of a <i>negative</i> FELV/FIV test at least once in their lifetime</p>	<p><b><u>Indoor/Outdoor Cats</u></b>  <i>(even those that occasionally go outside)</i></p> <p>1 and/or 3 year Rabies Vaccine          1 year FVRCP-C Vaccine          6 months <i>negative</i> Fecal Exam          1 year FELV/FIV test          1 year FELV Vaccine</p>	  
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***For your pet's protection, we strongly urge for the vaccines to be done at least 3-5 days prior to their boarding reservation. Reservations are only secured after we receive your pet's vaccine history at (804) 748-5851.***

*Please see the back for a more detailed listing of our **Feline Boarding Policies**. You will be required to sign a copy before checking your pet in for Boarding services.*

We accept reservations on a first come first serve basis. We recommend you book well in advance to ensure space is available. **During the peak vacation/holiday seasons A DEPOSIT OF ONE NIGHT'S STAY IS REQUIRED TO SECURE ANY VACATION RESERVATIONS. In addition, we require a two-week cancellation notice. NO-SHOWS OR CANCELLATIONS MADE WITH LESS THAN TWO WEEKS WILL FORFEIT THEIR DEPOSIT. Upon check-out the deposits will be applied against the final bill. For clients that utilize other veterinary facilities besides Chester Animal Clinic or Courthouse Rd Animal Hospital you are responsible for ensuring we have your current vaccine history on file. Your veterinarian may fax them to us as they are updated at (804) 748-5851. Monthly boarding fees are required in advance. DISCOUNTED RATES FOR LONG-TERM BOARDING (3 consecutive weeks or more) ARE AVAILABLE ON A PREPAYMENT BASIS ONLY.**

**WE REQUIRE PROOF OF CURRENT VACCINES ADMINISTERED BY A VETERINARIAN. Annual vaccines required for indoor cats are a 1 and/or 3 year Rabies, FVRCP-C, and a *negative* fecal exam as well as proof of a negative FELV/FIV test; any cat that goes outdoors MUST have an annual FELV/FIV test, FVRCP, FELV, *negative* fecal exam and 1 and/or 3 year Rabies vaccine. If your cat is not current on any of these vaccines, our staff will be happy to send them to our Veterinarians on site and have them vaccinated at an additional charge. By state law we can only vaccinate pets healthy enough to receive a vaccine. To determine if they are healthy we require a wellness exam on all pets to establish whether they are healthy enough. If we administer vaccines you will be charged for a Wellness Exam (\$40.00) as well as the needed vaccinations/test. If your pet only requires a fecal analysis to determine if internal parasites are present then an exam is not necessary *unless* your pet's fecal analysis comes back positive and we have to administer medication to begin treatment. Treatment will be required to begin during boarding as our policy is that all pets MUST have a *negative* fecal. Please note this is not only important for our facility but that some of these internal parasites we test for can be transmitted from pets to their owners.**

You are charged for each night in the facility, beginning with the day of arrival. A boarding day consists of the time you drop off until check out at 12:00 noon the next day. Picking up after 12:00 noon will result in an extended day charge of \$7.50. **OUR OFFICE HOURS FOR CHECK-IN AND CHECK-OUT ARE 7:00AM TO 7:00PM MONDAY THROUGH FRIDAY AND 8:00AM TO 5:00PM SATURDAY and 10:00AM TO 5:00PM SUNDAY. OUR OFFICES ARE CLOSED ON ALL MAJOR HOLIDAYS: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day as well as Easter Sunday, Mother's and Father's Day. Check-in and Check-out services will NOT be available on those days. PAYMENT IN FULL IS REQUIRED AT THE TIME OF CHECK-OUT— WE ACCEPT CASH, LOCAL CHECKS as well as VISA AND MASTERCARD CREDIT AND DEBIT CARDS. WE DO NOT BILL OR ACCEPT PAYMENT PLANS.**

If your pet has a favorite toy, you may bring *up to two* with you. They must be labeled with your pet's first and last name. Although we will do everything possible to keep up with your pet's belongings, we are **NOT RESPONSIBLE FOR ITEMS LEFT, LOST, DESTROYED OR BROKEN. PLEASE LEAVE YOUR BLANKETS, FAVORITE BEDDING, personalized items (expensive leashes, collars and bowls) AT HOME** as pets behave differently in our environment than they do at home, we would hate for anything to happen to any sentimental or valuable items that were damaged, broken or lost.

Our food for our feline guests is Feline Prescription Purina Veterinary Diet EN dry for cats. If your cat requires wet or canned food we are happy to supply that *at an additional cost*. Please let our staff know what type of food your pet prefers. If your pet is on a special diet, you may bring his/her own food. Please pre-measure food and put it in labeled Ziploc bags in order to avoid confusion. For example: "Fluffy" Smith 01-02-08 AM or "Buddy" Jones 8-13-08. Please do NOT bring a large bag of dog food for us to feed them from — food needs to be pre-measured in Ziploc bags. **There is a \$3.00 per day charge to measure and bag pet's own food by our staff.**

Please be sure to notify the Client or Guest Services upon arrival of **ANY** special needs or pre-existing medical and/or behavioral conditions your pet may have. We cannot properly monitor or care for your pet if we are not aware of all these conditions. If they are not a patient of Chester Animal Clinic or Courthouse Road Animal Hospital we do require that you provide West Chester Pet Resort with a comprehensive medical history from your veterinarian so in case we have a medical emergency we will have the information necessary to properly treat your pet. If your pet is on medication, please make sure it is labeled with correct dosage and clear instructions. **Medications MUST come in the originating prescription bottle. We CANNOT accept multiple medications mixed in one bottle, in with your pet's food or put into Ziploc bags. By law we must receive them in the prescription bottle they were prescribed in with the doctor's administering directions. There is a 3.50 per medication/day charge for pets having medications administered while boarding; diabetic pets require additional attention, their medication fee is \$10.00 per day for administering.** Pets with contagious illnesses, that require extensive medical treatment and/or intensive care will be cared for by our medical staff, additional costs will apply according to the needs of the pet.

We would be happy to see your pet at Chester Animal Clinic at no charge should your pet develop any medical problems within 48 hours of departure. Our office hours for Chester Animal Clinic are **Monday - Thursday 7:00AM - 7:00PM, Friday 7:00AM - 6:30PM, and Saturday 8:00AM - 5:00PM.**

Reasonable precaution will be used against illness, injury, escape, or death of each guest. The staff and/or facility will **not** be held liable for problems that develop provided reasonable care and precautions are followed. Upon check in, you will be asked to give a phone number where we may reach you in the event of an emergency. If you are unavailable and your pet requires immediate or emergency medical attention, they will be treated by our Veterinary staff. **YOU WILL BE RESPONSIBLE FOR ANY FEES FOR TREATMENT OR MEDICATION(S) DEEMED NECESSARY BY OUR STAFF OF VETERINARIANS.**

As we have made every effort to outline our policies and provide them to you in a reasonable time to read them, we expect that you will, by the time of check-in, have read them, understand them and able to follow what we need to provide your pet(s) with superior care.

Again, we thank you for the privilege of caring for your special pet. We welcome all suggestions in our quest to remain the best facility in the state of Virginia and beyond. We are here to serve you and your pet and will do our best to make this a wonderful experience for both of you.